ICANN75 | AGM – At-Large Leadership Welcome to ICANN75
Saturday, September 17, 2022 – 13:15 to 14:30 KUL

YESIM SAGLAM: Welcome to this ICANN75 session. My name is Yesim Saglam, and I am the remote participation manager for this session. Please note that this session is being recorded and is governed by the ICANN expected standards of behavior.

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With that, I will hand the floor over to Maureen Hilyard, ALAC Chair. Thank you.

MAUREEN HILYARD: Well, good morning, good afternoon, and good evening, wherever you are. A very warm welcome to the At-Large community who is gathered here today, as well as those who are actually present remotely. Welcome to Kuala Lumpur, Malaysia, in the heart of the Asian,

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Australasian, and Pacific Islands region. Welcome to our At-Large week at ICANN75.

This is the first session of the At-Large program, and it's an introduction to what—it has become a tradition, I guess—At-Large has in store for our own community, as well as the ICANN community at large. It's listed, of course, in our program, but there will be a slide later on that will list not only the actual events but also the people who will be presenting what will be a two-minute elevator pitch to try and encourage you and others to attend their session.

I would really like to, at this particular point, thank the Planning Committee, who at very short notice—we only had two months in which to prepare for this event … And I really do appreciate [the attendance] and the inputs that they gave to putting this program together. Very much appreciated.

So what we'll be doing is each person will present their two-minute spiel and then, at the conclusion of these presentations, we will also have a presentation from Jonathan Zuck, who will give a talk about the talking points, which are a particularly special part of our program as well because the talking points that he raises and discusses and introduces will cover a lot of the issues that are on top for ICANN and how they impact on us as an end-user community.

So I know that we're waiting for a special guest to arrive, and we are hopefully … Does anybody know if Edmon is around? Hopefully, Edmon Chung will be available to speak to us, to welcome us to his region. He is a newly appointed Board member, of course, to the ICANN Board

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from the APRALO region, although not representing the APRALO region. But is from here. He plays a very important part, in fact, in a lot of the activities that actually take place within the Asia-Pacific region because of his connection with DotAsia, which is a very important organization for us. And we've all just come from a week in Singapore, where many people from our Asia-Pacific Regional At-Large Organization actually were involved in the programs that took place during that week. So this is our second week in a row where we're going to be pretty busy. So if you see a few tired faces around the hallways, you'll know that they're from our region, and they're just still coming to grips with a second week of activities.

But we can just wait. We can include Edmon—he's obviously busy with his business—but we can start on our program of a schedule of events. Can we have the slide? Because it actually is easier for me to read. Thank you.

Okay, so from this, then, our first presentation will come from Joanna, if she's online. Is she? Joanna is one of the Vice-Chairs for At-Large, but also, she's the ALAC liaison to the GAC, and she's involved in, I think … But I don't see her. But I can tell you about that one anyway.

One of the things that we have actually been working on very, very hard during the last four years has been an enhanced relationship which has been successfully built between the ALAC and the GAC. And, this week, we have two sessions with the GAC. The first one, this particular one, is part of their capacity building program that they're actually bringing in to onboard their new GAC members. So this is the second session whereby the GAC and ALAC on-the-ground people demonstrate how

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they are cooperating and collaborating on the ground in their countries. And it's something that we tried for several years to try to encourage, and it's really great to see that this is finally happening.

So at the last meeting, we had GAC and the At-Large community from Finland explaining how they were cooperating. And, this meeting, we have the Australian GAC representative (Cheryl Langdon-Orr from the At-Large community), and they're going to be explaining how they cooperate within their community. So it's something I think that would be very interesting for people to attend. It's just a little half-an-hour session, part of their hour-long capacity-building program that they've got.

So I've done Joanna's job there.

So Satish is the next in the queue. And, Satish, over to you.

SATISH BABU: Thanks very much, Maureen. Once again, a warm welcome to the Asia-Pacific. We've been having a very busy time with multiple meetings last week. We had APNIC, [APSIG, AP IGF], the AP* Retreat, and all kinds of meetings of a lot of people after a long while. So it is a stressful time but very enjoyable. And now we're here back to ICANN. And welcome to everybody.

So I will be [inaudible] the one on top, Part 1 and Part 2. This is about the RALO coordination sessions. So this time, while planning the program, the RALO Chairs discussed and came out with two sessions. The first session is on some aspects of policy. Basically, this is today, the

next session, and it's going to be about GDPR, four years on—what is the current status and what are the good things? What are the not-so-good things with it? And Hadia has agreed to speak on this as a lead speaker. So she'll present for maybe five to eight minutes. Then the other RALOs and the audience can speak and discuss.

The second topic is diversity in the context of the multistakeholder model. For that, Sebastien has kindly agreed to speak as a lead speaker, after which we will have an open discussion.

So these are the two RALO coordination meetings planned for today and on the 20th.

Back to you, Maureen.

MAUREEN HILYARD: Thank you, Satish. Thank you very much for that. And I know there's a Part 2 to that later on.

Holly? Holly, when you've done yours, can you just pass it on to the next person and introduce the next person for me?

HOLLY RAICHE: [inaudible]

MAUREEN HILYARD: Oh, it doesn't matter. Okay, forget it. All right, go.

HOLLY RAICHE: Thank you. For those of you who were not involved in the Operations, Finance, and Budget Working Group, it's perhaps the least glamorous. It has everything to do with money. But the session that we're going to have will start with comments that we've made on two budgets. One is the PTI IANA budget. The other is the much larger, of course, ICANN budget. And we'll be looking particularly at the comments that ICANN Org made about our comments and what we can learn from them.

We'll have a brief session by Cheryl which looks at the Prioritization Working Group that has been set up to actually help ICANN prioritize the items that it spends its money on and how you do that.

There'll be a session—very brief—from Sebastien looking at the holistic review. That's the review that we recommended by the ATRT3. It's kind of a "Let's everybody step back, look at ICANN, and see if it could work better." And the answer just might be yes. The Board approved a pilot of that. And so terms have released for reference. There's 15 pages of terms of reference on the website if you'd like to read it. We'll be reviewing that very briefly.

And the next meeting of the OFB Working Group we'll be spending a great deal of time of what we as ALAC or the At-Large community should say about the holistic review.

Then, finally—and probably a third of the 90 minutes that we have … If you look at the operation and finance budget, there are 15 initiatives that are listed that go into achieving strategic goals. Now, the smaller group—a few of us—prioritized those initiatives, but what I want to hear from everybody is, "What are your priorities?" so that, when we

comment, particularly on the ICANN budget, we have a much better understanding of your priorities for spending, such that, when we as the At-Large community respond to the ICANN budget, which is coming up in a couple of months, we will have a much better representation of what you all feel. So there'll be a bit of a poll after we've had a bit of talk about the initiatives. And I'll be very happy to hear from all of you as to your priorities on the initiatives.

And that'll take up the 90 minutes.

Maureen?

MAUREEN HILYARD: Thank you so much. Okay, thank you, Holly, for that.

And our next speaker is Andrei Kolesnikov. And I know that he's remote. I see that he was online. He has just dropped, I think—

ANDREI KOLESNIKOV: I am.

MAUREEN HILYARD: Oh, you are? Okay, that's great. All the way from Russia. So I think that this is very special. But, Andrei, would you like to introduce the ALAC-SSAC policy session?

ANDREI KOLESNIKOV: Hello, everybody. My name is Andrei Kolesnikov. I'm speaking from place near Moscow. Due to logistics, I wasn't able to see you all, guys, and I'm really missing you.

Let me say a few of that coming session between ALAC and SSAC. It became traditional over the years. This time, the structure of the meeting will be a little bit [inaudible] because usually we go with SSAC topics, uncovering the important issues. And then, after all, there are some questions about building security and abuse, etc. So this time we decided to reverse the template of the meeting. So we start with a response to DNS abuse questions. And, also, this meeting will be a little bit longer than usual because normally we don't have much time at the end to fit all the issues into the one session. So it will be a bit longer.

So we start with DNS abuse questions and then move on to the SSAC issues agenda: name collisions with Jim Galvin and Matt Thomas. Then we'll talk about SAC121/routing security, led by Russ Mundy. This topic last time was really hot. There were a lot of questions because these questions count as not only the DNS but the infrastructure of the Internet/the routing. Also, we have a topic about the standardized access and disclosure, led by Steve Crocker, and yet another addendum to SAC114, led by Rod Rasmussen. So it's absolute [convenience] that there'll be a lot of people at this session because it's really interesting. A lot of questions will be asked and answered.

So let's move on. Thank you.

MAUREEN HILYARD: Thank you so much, Andrei.

Now the final session for our weekend program is going to be an update from the Consolidated Policy Working Group. And I note that Olivier is actually online.

OLIVIER CREPIN-LEBLOND: He certainly is. Thank you very much, Maureen. It's really good to be able to see everyone after so long. I'm unfortunately not with you. I'm here but not here with you in Istanbul. Some of you might know the place quite well. And I just can't get away from it. It's quite nice at the moment. And unfortunately, I couldn't make the trip over to Malaysia, but I hope to see you in one of our future meetings.

Anyway, on Sunday, yes, we've got the Consolidated Policy Working Group update of what's going on in At-Large policy. We'll have an update first from Justine Chew on the subsequent procedures. And then, as you know, the Consolidated Policy Working Group has different workstreams/shepherds that are following [the] Generic Names Supporting Organization policy development processes. And we'll have all of these intervening and letting you know what's going on in their group. So that will be the Transfer Policy Review Working Group with Steinar Grotterod and Daniel Nanghaka, Registration Data Accuracy with Alan Greenberg, the Internationalized Domain Names with Satish Babu, the Closed Generics Process with Greg Shatan, who'll be joining remotely, and the Domain Names System Abuse (DNS abuse)—as you know, At-Large is very interested in this topic—and Alan Greenberg and Jonathan Zuck will be providing us with an update on this.

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So that's the plan for Sunday, ending, as you said, on the weekend sessions. But I'm hoping that there'll be lot of people because it's going to be quite an exciting session.

Back to you.

MAUREEN HILYARD: Thank you so much, Olivier. And also a special thanks to those who are actually still participating remotely or in a hybrid meeting format.

And that's the end of our weekend program, but we're glad to welcome, in the present, our Board member, Edmon Chung. And just a few words of welcome from our region.

EDMON CHUNG: Thank you, Maureen. And my apologies for joining a bit late. Well, first of all, I guess, welcome to Asia-Pacific. It's great to have everyone here. I'm always coming back to ALAC. It's like coming back home. I call this, really, my home in ICANN, as I participated at the At-Large and ALAC. And now I'm quite excited to be participating at the Board. And I am very honored to continue to have Maureen invite me back, even though I'm not directly selected from the At-Large to the Board. But NomCom actually involves a lot of the At-Large in the NomCom, so I'm quite excited to be back.

The agenda in front of us, I guess, this week is quite exciting. For those who know me, one of my passion topics is IDNs, and we will have an At-Large session on IDNs. So I will be joining you again at that session.

And later this week, there will be a little bit of celebration. We've been working very hard on the IDN tables and currently serving on as Chair on the IDN UAE Board Working Group. We will be celebrating a kind of milestone for ICANN, including most if not all of the active languages into the root zone system, ready to be deployed as IDN TLDs. And I guess this is one of the topics for Asia-Pacific as well.

And one of the things I want to add also is to see that there is an increased, actually, participation from Asia-Pacific with the incoming Board members, two of which selected from the NomCom actually coming from the Asia-Pacific. So that's very exciting for me as well.

So, with that, I'm sorry I'm panting a little bit. I was trying to run over here to meet all of you. And thank you again for having me. I'm sure we'll have further discussions throughout the week. IDNs is actually a big topic this week, which I'm quite excited about, and it's something I think ALAC and the At-Large is working on quite a bit as well. So thank you.

MAUREEN HILYARD: Thank you so much, Edmon, for making that run all the way over to be with us.

And, of course, we have with us our constant companion, who has been for quite a while now. A very warm welcome to you, Leon, to our first session.

LEON SANCHEZ:	Thank you very much, Maureen. And I'm going to speak in Spanish to take advantage of the interpretation services. Thank you very much for inviting me again. I'm sorry for being so brief, but Edmon and myself have Board sessions, and we always have our workshops before the ICANN meetings.

But anyway, I didn't want to miss the chance of welcoming you to this ICANN75 meeting. I see the usual faces, some new faces. Welcome, everybody. And I hope this is a very productive meeting, a fruitful one, for everybody. And I would like to thank you again for your support throughout all these years when you have given me the chance of serving at the Board. And I hope I will keep on having your support, having the chance of serving you as a Board member.

Well, there are several issues that we are dealing with at the Board, pending issues for this meeting. You might have received a question from the Board—a question on how we could improve the cooperation between the Board, ICANN Org, and the community in various areas and issues we are dealing with and are concerned about. And I would like to ask you to dwell on this question, to think about this. We, the members of the Board, really welcome your views, your clear opinions, and your expectations—what you expect from us, what you expect the Board to do. So what do you want the Board to do in order to improve this interaction that must exist between the three members of the ICANN ecosystem?

Having said this, I would like to thank you, Maureen, for your work throughout so many years. I believe you have done an excellent job building on top of what your predecessors had done. Of course, they

have done things quite well. I don't want to take from them because they have been fortunate to serve our community in the role you are finishing today.

And I would also like to welcome Jonathan and wish you the best of successes and the best in this role and this new position he's going to take up. I can see he's really excited. He's all smiles. And of course, I would like to repeat this once again. Jonathan, you may count of me. I fully support you. And as I have done with other colleagues, well, I am always open and willing to help you out in whichever way I may be able to do so.

So I wish you the best of successes in this Kuala Lumpur meeting. Thank you very much for this opportunity.

And, Maureen, I have to go back to my meeting, to the other chair to which I have been changed. But, well, it has been really pleasing to be here with you.

MAUREEN HILYARD: Thank you, Leon. And Edmon and we will excuse you. That's quite all right.

That actually does take us up to our actual ICANN week program. And of course, I have highlighted two events that I think are really important that are not At-Large. But they are ICANN events which I think everybody should take note of and make sure they attend. And of course, the first one is the ICANN welcome ceremony that's on Monday morning.

Now, I'm not sure that Justine is available because she's in another meeting, so we might just skip that policy session, unless, Jonathan, you know something about this one.

JONATHAN ZUCK: Oh, sure. Yes. And for the record, Maureen is not finishing today but still has another week of being the Chair. So don't let her off the hook that easily.

So that first session about a multilingual Internet via IDNs is kind of a broad discussion about some of the challenges that IDNs represent and some of the plans that ICANN Org has—I'm going to take my headphones off so that they stop echoing in my ears—for trying to make IDNs a little more successful than they were in the 2012 round.

And we'll also be sharing some preliminary results of an end-user survey that we conducted as an ABR fairly recently. And so we just have some preliminary results, but we went out to end users. It was just a pilot program—this survey. So we went out to end users in largely Hindi-speaking territory in India to talk about IDNs and the extent to which a lack of Devanagari script domain names acted as a barrier or would act as an incentive for participation by more end users in Internet services. And so we'll be talking a little bit about some of the results there, most of which are not surprising but a few that are and are encouraging that our work on IDNs is worthwhile.

So that's basically what will go on those sessions (those three things): the challenges we face, the plans that Org has, and, as we've been describing, the demand side of IDNs from and end-user perspective.

Thanks, Maureen.

MAUREEN HILYARD: Yeah, that's something that At-Large has been very much involved in and should be a very interesting session. Jonthan, do you know anything about the ICANN Board and ALAC joint discussion that's going to happen?

JONATHAN ZUCK: Sure. Justine and I are going to have a conversation after this meeting, but, yes, we have a joint meeting with the Board as well. And there's kind of a substantive portion of that meeting, and more of a procedural portion of that meeting, if you will.

In particular on the topic of subsequent procedures, we submitted a fairly detailed set of recommendations to the Board on a large number of items because we kept them very granular. In other words, there's a large number of small items but really just a few big items. I mean, as a community, the At-Large has been focused really on maximizing the opportunity that a new round represents to bring the Internet to more people, to have more communities engaged in the DNS, disadvantaged or underserved region participation in gTLD programs, etc. And so there's just some large areas in which we've shown a specific interest because of the impact on individual end users. So that includes applicant support, community priority evaluation, geographic names, closed generics and the extent to which they represent something confusing to end users.

And so those things together were really the foundation of advice to the Board. They came back to us with a list of questions, and we came back to them with a list of answers. And we haven't yet heard back. Did we answer well enough? Do they now understand? So we're hoping to get some resolution with the Board in terms of where our advice stands with respect to subsequent procedures.

And then there has also been a general reform going in terms of how advice is processed by the Board, how they internalize it, how they bring it in, how their staff categorizes it, and how they keep track of where it stands. And so if there's time left after that conversation about subsequent procedures, we'll also have a little bit of a conversation about that process and how it has helped or hindered our ability to communicate with the Board and what kind of improvements might be necessary in that evolving process so that we can have the most effective sort of relationship with the Board in terms of our advice.

And so there's a spreadsheet that lists all of our advice and where things stand that we talked a little bit on the CPWG call and what that represents and do we need to keep up with our own status that's a little more granular. So there's just different topics about how to improve our relationship with the Board and our communication with the Board. So that's what we'll be covering in that meeting. Thanks.

MAUREEN HILYARD: Sounds great.

Okay. So we come to our next regional activity. That's a diversity survey that is being done/undertaken by EURALO. Sebastien?

SEBASTIEN BACHOLLET: Leon started speaking in another language, but generally I am the only speaking in another language. But I saw Leon, so now I'm going to speak in French.

The diversity meeting also comes after an additional budget request that RALO made. No, actually, we called for it because it's something that's really important to us because it has a special connection to the region. So we carried out a study. We interviewed all of the present and past heads of ICANN structures. And it's the first time that we will present the results of this study. So it's more than 100 respondents. We actually only got feedback from 50 of them. I would have preferred to get 100, but it is what it is. Nevertheless, this is very interesting information that we should take into account. And I encourage all of you to come hear the presentation of these results. Technically, you can put it to Channel 0, where you can listen to all of the channels without changing each time for the language. It will be great. Thank you very much.

MAUREEN HILYARD: Thank you, Sebastien.

Okay. So our next set of activities, actually, is quite regionally oriented. And Satish?

SATISH BABU: Thank you, Maureen. I'll merge the next three into one. The first is the RALO coordination meeting, two of two (the second meeting). Now, we

see that this is the AGM and the new leadership. There's a handing over/taking over process. We have a bunch of new regional leaders here with us. So we would like to have a session whereby they all come together and start to work together as a team. So the second session is actually oriented towards exactly that mission. And we'll be introducing the leaders and also discussing certain specific elements, such as outreach and engagement and the kind of changes that are likely to take place and also some operational issues, including ALS mobilization/unaffiliated individual member mobilization, and possible revision of election rules in RALO elections. So these are the topics that we discuss there.

Then we have a bunch of APRALO activities that we have organized in conjunction with ICANN75. On the 20th, Tuesday, we have a session where we are bringing together multiple groups. This session has been titled, "Celebrating Diversity for an Inclusive Future." Celebrating diversity is APRALO's tagline we've been having for quite some time. And when we look forward, we think it's a good way to plan for the future.

So this meeting is in two parts. The first part is going to look at some of the internal business of APRALO, which includes a quick review into our history because this is a good time to look at and document that. Maureen had shepherded, way back in 2017 or '18, with that last [G]. It is an e-book which has a compilation of all the newsletters and a lot of historic information. So that meeting is also going to discuss some of the regional policy priorities that we have identified through a survey that was done recently.

So that first part is about 40 minutes long, and the second part is an interactive open session, which brings together a Board member from our region, who is Akinori. It also brings together the APAC GSA team (Jia-Rong and several people in this team, including [Save, Ian, Chin], Melody, etc.). They're going to join us either in person or remotely. They're going to introduce themselves to our community. We've been working very closely together so that we can continue that stye of working.

We also have a presentation from DotAsia, where Edmon is coming. [Paviel] from NetMission is also joining us.

We then have Q&A with three different groups of people. The first is the Fellows. Second is the NextGen. And third is a bunch of students that we have invited from universities in Malaysia. So they're going to join us—between 30 and maybe 40 and 50; the exact number is not yet known—on Tuesday, just for a day. We'll be giving them a briefing on Tuesday morning. And then they will participate in our go-around and experience the various ICANN meetings that are happening. And during the 1:15 session, they will join the APRALO meeting. And these three groups have the freedom to raise questions. The idea is that we have come to Kuala Lumpur and we will leave after it's over—what do we leave behind? This is the fact that there is a bunch of students who have been possibly motivated by ICANN's mission and their possible contributions to ICANN's meeting. That is what we leave behind. So that is the objective of this particular session.

So I'll stop here. Back to you, Maureen.

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MAUREEN HILYARD: Thank you, Satish. I really do appreciate the effort that has gone into arranging the local community involvement. So that's very much appreciated. Thank you.

Okay. The next session, of course, is the ALAC-GAC joint meeting, which Joanna would have presented. But I do have information on that one. We regularly meet with the GAC every ICANN meeting, and that's something that's actually been something very much appreciated. And the two advisory committees do liaise regularly. And we also have intercessional meetings with them. The policy team meets regularly with our policy members as well.

And so for this meeting, they've got three topics that they're actually going to be working on. And they're topics that actually have been on top for the GAC, as well as for ourselves. And the first one is going to be Internet fragmentation, the DNS, and ICANN. And we have Pari who's beside me at the moment. Pari will be leading the ALAC discussion on that with Nigel Hickson, who will be the GAC discussant.

Our second topic will be the subsequent rounds of new gTLDs and closed generics. We've got Greg Shatan and Alan Greenberg, representing the ALAC, and Jorge Cancio and Nigel Hickson from the GAC discussing those issues.

And then the third topic is just going to be an overview of the cross-community cooperation that we mentioned earlier that is actually part of the capacity building that has been taking place within the GAC. And what they're looking at is—and they will make that a regular practice—

basically good practice examples of what is happening within the national communities involving GAC representatives and At-Large. And I think that that's a really good model of cooperation that we can certainly support. And I think it has come about through the joint discussions that have taken place with Shi Young, who is the GAC liaison, and Joanna, who is our At-Large liaison to the GAC.

So that looks like it's going to be a very busy time. And I think that the discussions that they have at that meeting will certainly continue for future meetings as well.

Okay. Then of course we've got—I'm just trying to get … Can you move up the slide there, Yesim, please? I can't see what's after that. Ah, right. Okay, so we've got the ICANN plenary. And I haven't got the topic.

Does anyone got the topic for the ICANN plenary?

No?

PARI ESFANDIARI: It's the fragmentation.

MAUREEN HILYARD: It's on the fragmentation. Ah-ha. Okay. So that discussion you're going to have at … Pari, do you want to explain how that's going to introduce the plenary (your discussion that you have in the GAC)?

PARI ESFANDIARI: Thank you, Maureen. Yes. The plenary is an attempt to contribute to the emergence of a common understanding of Internet fragmentation and to provide a space for an inclusive dialogue and reflection on the issues it presents to the ICANN community. So while it's unlikely for any country to cut itself from the Internet, it's a grave mistake to ignore the trends that are taking place in the core of the Internet and the multistakeholder model of ICANN and actually ICANN's work and its existence, basically.

So this session structure is three introductions to provide an understanding of fragmentation, then it leads to a panel discussion to understand the impact on various aspects of the ICANN community, and then a question & answer to better understand how the end users and various aspects and the community at large is impacted by this issue. Then the session tries to discuss how fragmentation happens and what it is that we call fragmentation because right now there's so many different expressions, so many different understandings. Then we will see why it's motivated and how it manages itself, looking at issues such as bifurcation, federated Internet, and also decentralized DNS. And the hope is to gain communities' attention to this critical issue that is progressing.

That's it. Thank you.

MAUREEN HILYARD: Perfect. Thank you so much, Pari.

Okay. So, following that, there will be the AFRALO-AfrICANN meeting. Seun?

SEUN OJEDEJI: Thank you. As is customary to all us as AFRALO, we usually hold this session during every ICANN meeting, which we tag the AFRALO-AfrICANN session. During that session, we normally pick a topic which is of interest to members of our region and of course which is related to ICANN, and we discuss it and of course come up with a statement.

One of the other things that we'll be doing, which we don't normally do during our AFRALO-AfrICANN session, this time around is we'll be doing a tribute between the last ICANN meeting and this meeting. We unfortunately lost two of our members within our community, and we will be doing a brief tribute to them, specifically [inaudible] and Paul.

And we also will be having some speakers, who are usual guest speakers of our sessions, come to talk to us mostly in relation to the topic of discussion. And the topic we will be discussing is universal acceptance as a means of accessing the Internet in local languages. So generally the matter of IDN is still very strong, and of course our topic this time around is related to that.

This is going to be happening on Wednesday, and I invite everyone to join. You're welcome. Thank you.

MAUREEN HILYARD: Thank you, Seun.

Okay. Our next session will be an interesting one, part of our capacity building. Hadia?

HADIA ELMINIAWI: Hi. So this session is part of the At-Large capacity building workshop series: "The Art Of." And this is The Art of Leadership. In this session, we focus on the shared knowledge and skills that contribute to effective leadership within the context of ICANN and At-Large. So this is supposed to be an interactive session. We shall be using a Jamboard and, while playing with the Jamboard, we will try together to explore different leadership styles. We will try to find our own leadership style or styles. And in the end, we hope to be able to come up with a tool or a toolkit that could enable us to develop our skills and develop our leadership style or styles, again, within the context of ICANN.

So you will be able, all, to log on and use the Jamboard. We will mainly be presenting those styles and exploring different styles and finding our styles through the Jamboard. So you're all invited to join. Thank you.

MAUREEN HILYARD: Great. Thank you, Hadia.

Well, I noted that we have the presence of Justine Chew. And I'd just like to let you know, Justine, you're ably represented in the first item by the incoming chair. But the floor is yours.

JUSTINE CHEW: Thank you, Maureen. Sorry. I'm kind of in between sessions and I have to run off after this again.

Firstly, welcome to my city. This is where I live. So happy to have you all here. I will try and find some time to say hello to everybody, but I'm just going back to the agenda today.

The ALAC and GNSO are going to meet on Wednesday at 4:30 P.M. And we're going to be discussing two topics, really. The main one is going to be on DNS abuse, and it's going to focus on the work of the GNSO Council Small Team on DNS Abuse, which is meeting right now. That's why I'm running around. And they are trying to finalize the report. So they have come up with a set of four recommendations. I'll try to get hold of the official copy so that you can at least preview the recommendations, but it would be very good if you can turn up and actually provide some input and just mention whether you see whether the recommendations are sufficient for now. And if not, then, by all means, provide some context or some additional recommendations.

The second topic is going to be on the concept of the operational design phase. So we've gone through two ODPs (Operational Design Phase). One is on the SSAC, and the other one is ongoing still on the subsequent procedures. That's not going to finish until November, at least. But we're just going to devote a small amount of time just to try and get an understanding from the GNSO Council on what they think is good and bad about the ODP concept, per se. So this is going to be an open conversation. If you know about ODP, then, by all means, provide some input. If not, then just react to what the councilors have to say.

Thank you.

MAUREEN HILYARD: Thank you.

Is this a good, quick question?

HOLLY RAICHE: Do you see any similarities or overlaps with the DNS abuse outputs and what's coming out of the GNSO work?

JUSTINE CHEW: So the small team is working on the inputs that were received through the outreach that they made to certain selected groups within the ICANN community, as well as the DNS Abuse Institute. So from that perspective submitted feedback. I think it was drafted by Mr. Greenberg here. And to the extent where they have incorporated the feedback from ALAC, they have. That's why I'm asking if you could examine those and see whether you feel they are sufficient or not. I have tried as much as possible to push some buttons. Of course, I'm always outnumbered on that small team. So that's why I'm asking for your support and for your attention: to see if there's any details that you want to be included that are not currently included. Thank you.

MAUREEN HILYARD: Thank you for that, Justine. And I think what it does is it demonstrates to everyone how important your voice is and making sure that any opinions that you have are included in support of what Justine is trying to do.

Finally, it's …

ALAN GREENBERG: I tried to raise my hand. Justine, as you're running out, if you'd like to whisper in our ears perhaps some of the things we should say, since you know where you were ignored and reinforcement might be useful, you might want to do that.

JUSTINE CHEW: Okay.

ALAN GREENBERG: Not necessarily this second but before the meeting.

JUSTINE CHEW: Yes.

ALAN GREENBERG: Thank you.

MAUREEN HILYARD: Yes. Good ploy, good ploy.

Okay. We're actually running close to time, and I know that I want to give Jonathan some time to do his talking points. He'll have about two minutes, probably. But just the very last session, of course … There's two hour-long sessions on the Thursday, and they'll be wrap-ups. And that's generally the debrief of the meeting and any special

announcements and those sorts of things that happen during that session. You'll get more information on that.

But I do want to offer Jonathan the last few minutes of this session, which has probably taken a little bit by some of our special guests, so I think we can excuse that if that's okay.

JONATHAN ZUCK: Yeah.

MAUREEN HILYARD: Thank you.

JONATHAN ZUCK: Thanks, everyone. I thought I'd try to clarify my voice here briefly. I've got some slides. And hopefully Chantelle will be able to post in the chat the link to a document that has the talking points for this meeting because there are quite a few of them. So I don't think we're going to necessarily internalize everything in the next ten minutes.

But there's a number of conversations that are ongoing that we think will be taking place—hot topics, if you will, here at this ICANN meeting. At the top of that list is subsequent procedures. And for those that are new, that's a discussion of an upcoming new round of applications to add new strings to the root for top-level domains. So in 2012, we had a round that added some 1,500 strings to the root, up from 20. So it was a pretty big jump that took place. And hopefully we've learned some lessons along the way from that round to apply to the next one. So when

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you hear discussions in the hallways or on the Zoom meeting, depending on where you are, about subsequent procedures, it's just a very unfortunate way of talking about what that new round might look like and what the processes for that might look like.

And a large majority of the discussions around subsequent procedures are specific to people who are trying to apply for new strings. So it's a lot of process-oriented issues in terms of how to go about applying and what those processes look like, and they're meant to be more consistent and user-friendly for applicants.

And is often the case, we bring a kind of orthogonal view, if you will. We come in from the side of the issue that's being discussed as we look at what the issues are that face individual end users as we add new names to the list of top-level domains. And I think those things can be categorized in two places. One is capitalizing on the opportunity that a new round represents, and trying to mitigate, to the degree possible, the risks that a new round represents. So those are two things that we're focused on when we're talking about subsequent procedures.

On the question of opportunities, we're very focused on seeing successful applications from underserved regions. There was a huge goal set in 2012 for different regions that we hoped from which we would see applications. And if you superimpose a map of where all of the gTLDs were managed before and after the 2012 round, it was very similar. There wasn't much of a change. And that's likely to be the case again.

But one of the things we've pushed for is to set some clear objectives for applications from underserved regions. And when we had an At-Large session on this, we even pushed for what people's preference would be. Would your preference be to have better outreach and for more people to be aware of the program? Would that be considered a success? Or would one or two successful applications from underserved regions be regarded as a success? And that was almost unanimously considered the thing that we would value the most. And so that should guide us in our discussions about what applicant support should look like because it's really about the successful application even by one or two applicants from underserved regions. And so we continue to talk about those.

We talk about community priority evaluations and community applications for new TLDs, and that matters to us. We talk about geographic names and what the implications of that are for communities and for sovereign governments as people apply for new names. We have discussions going on about closed generics that was shuffled down the road in the first round and has now reappeared, which is somebody trying to apply for dot-books, for example, and what are the implications for that, both in terms of end user confusion and just the monopolization of a word for a private company's purposes, and what are the implications for that? And is that in the public interest?

So those are the kinds of things that we focused on with respect to subsequent procedures.

On the risk mitigation side of things, we come back to an old topic that comes up very frequently, which is DNS abuse. And DNS abuse is an

interesting term because it's not really used very much outside of the DNS community. More often than not as we actually reach out to individual end users, they haven't heard that term. They've heard other terms, like cybercrime, identity theft. Maybe they've even heard of specific types of cybercrime, such as phishing and pharming attacks or malware. And so, as we talk about this to individual end users, we're having a different conversation than we are when we're inside this insular community inside of ICANN.

And that's one of the challenges because this part of this broader problem really falls within the remit of ICANN and its various constituencies. And that conversation has become very dispersed within ICANN. For a while, it was sort of the role of the At-Large to pound a wooden spoon on the bottom of the pot to try and just raise the attention of the community to this issue. And no that we have their attention, there's a lot of people doing a lot of different things and a lot of different discussions.

And so we're getting to a place where our conversations about DNS abuse have become very dispersed around different actors within the community, and it may be time to start to bring it together again, to look at a roadmap for what progress on DNS abuse might look like and how we might even go about measuring it. This is one of those issues in which there isn't even community agreement on how to measure the amount of DNS abuse. And so if we're trying to set clear objectives for a new round, obviously coming up with a jointly supported measure of abuse has got to be a critical part of that question.

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So there's been back-and-forths between us and the Board. There's been back-and-forths between us and the small team on DNS abuse in which Justine is participating. Maureen has participated on the advisory committee for something called the DNS Abuse Institute, which is an extra ICANN organization that has been focused on things like centralizing complaints, for example. So as I said, there's a lot of things going on. And trying to understand which of those things have actually had had a beneficial impact is probably the next objective in front of us. So that's a big part of the risk mitigation side of a new round.

So at the center of almost everything we're talking about these days in the policy has to do with this upcoming new round of applications and what kind of opportunities does it represent and what kind of risks does it represent, and from our perspective, specifically to end users. And so those are some of the conversations that we'll be having.

Please click on the link that Chantelle has supplied in the chat here, and you'll see not only a brief description of each of these issues but some of the positions that we've taken over the past couple of years on these issues. So if you have conversations in the hallway or in the chat or in Zoom if you're participating remotely, you can see where we are coming from as a community and what we've been saying about those issues.

And then finally the other part of that document—and we really owe Chantelle a debt of gratitude … She went through the whole schedule and identified which sessions apply to each of those topics. So if you're interested in DNS abuse, there's a list of the sessions in which that's likely to be discussed, for example.

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So please do click on the link, check it out, and let's keep this conversation going. And feel free to come up to the shepherds on these issues to talk about them. I'm happy to talk about any of them. If you hear something in a session that causes a question, please bring it up because we really want more people engaged and thoughtful about these issues so that we come up with creative solutions.

So, Maureen, I think that's it for the time that I have.

MAUREEN HILYARD: Yes, very well done.

Alan, you've got your hand up. Is that—old hand. Okay, great.

Well, we're just about at time.

UNIDENTIFIED MALE: May I please request that the file that was shared on Zoom is also shared in the schedule itself on the website? There is an area for chat but also files. If it also could be shared there for those who may not be on the Zoom call, please. Thank you.

MAUREEN HILYARD: Right.

Okay. So what I want to end—you should be able to access … I mean, the schedule is there for what's on this week. And do take note of something that you might want to particularly go to. But I really do

want to thank everyone who is here who has made a special effort to make it to Malaysia.

But I do want to give a special mention to people like Andrei and Olivier and Greg, who for special reasons cannot be here, who have participated in this session today. I hope it has been useful to a lot of you who may have wanted to know what is actually on and how we're actually contributing to the work of ICANN. And everything that has actually been explained today is very much part of the important work that we do within At-Large as part of the work of the ICANN community. And I thank you all very much.

And I really want to just wish you a great week. I hope you enjoy just being with each other as well as being with the many others who I'm sure have been very pleased to see you again. I know we're particularly thrilled to have you all here with us. But I want you to also take care and be kind to each other because it's been so long since we've seen each other.

And I would like to make special mention that it's really lovely to see Natalia again. I've got a whole lot of work planned for her.

Alrighty. So take care. And it's time to have a bit of a break before the next session, which of course on our schedule was the GAC Workshop and the capacity building. And that Cheryl will be taking part in it.

Thank you very much. Bye.

[END OF TRANSCRIPTION]

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